

FIG. 1

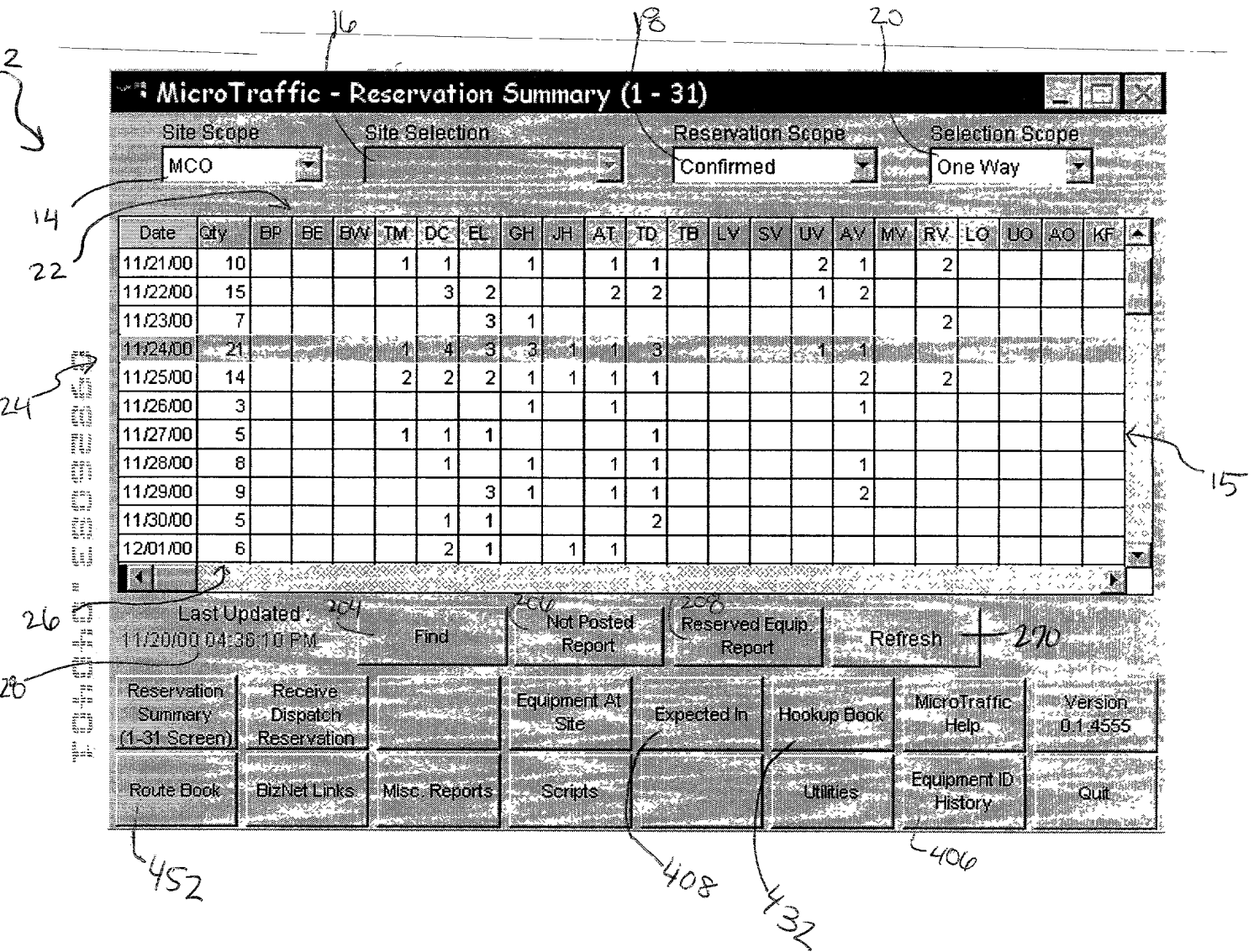


FIG. 2

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52a

52b

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(13) Reserved Equipment for 08/01/00

Post Date	RTE	Dealer	Res Num	Origin	Destination	Equipment	Cov	Cus
1/1	1	GATES AUTO	11674	52394	WASHINGTON, DC	AV	No	STA
1/1	1	GATES AUTO	11675	52394	ITHACA, NY	TM	No	HE
1/1	4	LLOYD'S RENTAL & SALES	20774	32066	POTTSTOWN, PA	DC TB	No	LUK
1/1	4	KELLY LLOYD'S GARAGE	110736	32501	SLIP, NY	DC AT	No	BRE
1/1	5	BILLS SERVICE CENTER	9845	52089	SMITHSONVILLE, SC	PLAT KO DO	No	MA
1/1	5	BROWN'S AUTO REPAIR PAR	1786	31231	HARRISBURG, PA	HY KO PQ	No	KRI
1/1	6	LI HALL CENTER SPACE BLVD	252531	52086	NAGARA FALLS, NY	AV	No	RA
1/1	8	LARY MOVING CENTER	25585	54360	PROVIDENCE, RI	RY	No	MA
1/1	9	J&A EXCUR	1104	55766	LEXINGTON, KY	CL AT	No	RO

Res Num 11674 Date Posted 1/1 Scheduling Notes

Customer STANLEY BLACK

Day Phone (919) 967-6059 Night Phone

Print Covered & Scheduled Post Quit

80 76 78 GATES AUTO

72 Equipment at site 30349

07/31/00 08/01/00 08/02/00 08/03/00

Model	TOT	1WAY	ROT	CNTRL	07/31/00	08/01/00	08/02/00	08/03/00
BP	0	0	0	0				
BE	0	0	0	0				
BW	0	0	0	0				
TM	1	1	0	0				
DC	3	3	0	0				
AV	0	0	0	0		1		
GH	1	1	0	0				
JH	0	0	0	0				
AT	0	0	0	0				

70

74

82

84

86

88

92

90

94

96

98

100

102

370

Reservation Info

Equipment

AV

Pick-up Location

GATES AUTO

Pick-up Date

08/01/00 08:00:00 AM

08/01/00

Legend

Date

3 5

In-Town Reservations

One-Way Reservations

Last Updated:

08/18/00 10:57:14 PM

SET UP TRANSFER

Done

To limit location selection list to sites that have a particular model, enter the model:

Exclude Equipment Out On In-Town Rental

Include Rotation Equipment

FIG. 4

AV GATES AUTO 08/01/00

Model: 05 Location: 782068 Date: 08/18/00

Done

Time 08/18/00

A.M. P.M.

Equipment 12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11 12

Rotation 5

One-way 42

353984 SHREVE

353879 MCKIMMON

7769097 LOVE

2026 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

2030 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

7788506 HOWARD

7725125 RICHARDSON

FIG. 5

130

134 136 138 140

132

142

202 196 144 198 146

**MicroTraffic - Receive/Dispatch/Reservations**

Customer Information | Equipment | Payments | Notes | Changes Made

Trans. Type: **Reservation** Sub-Type: **IN-TOWN** Doc Number: Doc Status:

Last Name: First Name: Day Phone: Pickup/Dispatch/Receive Date and Time: ☐ PM

Address: Night Phone: Expected Date and Time: ☐ PM

City: State: Zip Code: Days Allowed: Miles Allowed: ☐ Covered & Scheduled

Res. Location: **MCO** Not in E Pickup CTR/DLR: **MCO** Destination: **MCO**

**Reverse** **Dispatch** **Receive** **Find** **New** **Save** **Cancel** **Print** **Quit**

FIG. 6

MicroTraffic - Receive/Dispatch/Reservations

Customer Information    Equipment    Payments    Notes    Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov	Deposit	Qty	Miles In	Miles Out	PM Miles

CONF 168  
TENT 170  
CANC 172

Reservation Information    Dispatch/Receive Information

Status    Model    Fleet    Model    Serial    Letter

0000    0000    200

Add 164  
Update 166

Rate    Per Mile    Coverage    Deposit    Qty    Miles In/Out    Last PM

0.00    0.00    0.00    0.00    0    0.0    0.0

Covered & Scheduled Qty

Save 176  
Print    Quit



FIG. 7

The screenshot shows a software window titled "MicroTraffic - Receive/Dispatch/Reservations". The window has a menu bar with "Customer Information", "Equipment", "Payments", "Notes", and "Changes Made". Below the menu bar is a table with 7 columns: "Location", "Date", "Type", "Account Number", "Exp", "Auth Num", and "Amount". The table has 6 rows. Below the table are input fields for "Payment Type", "Check/Card Number", "Expiration", "Auth Code", and "Amount" (displaying "0.00"). To the right of these fields are buttons for "Add", "Save", "Print", and "Quit". Handwritten annotations include: "132" pointing to the title bar, "134" pointing to the menu bar, "136" pointing to the table, "138" pointing to the input fields, "140" pointing to the buttons, and "194" pointing to the "Save" button. A dashed line "130" is also present.

MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Location	Date	Type	Account Number	Exp	Auth Num	Amount

Payment Type: [ ] Check/Card Number: [ ] Expiration: [ ] Auth Code: [ ] Amount: 0.00

Add Save Print Quit

FIG. 8

132

134

136

138

140

195

195

MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Download Notes (From Phoenix & Field) | Download/Traffic Notes

Pick-up Information

First Name | Last Name | Phone

☐ Reservation Covered & Scheduled

Change Sent | AM | PM

Print | Add Notes | Save | Quit



FIG. 9

210

214

232

### Find Document

Step 1

Selection Criteria

☐ Document Number

☒ Customer Name

☐ Phone Number

☐ Pickup Location

☐ Reservation Location

☐ Reservation Date

☐ Credit Card

Step 2

Selection Data

Step 3

Click "SEARCH" or "CANCEL"

212

218

220

222

224

226

228

230

216

FIG. 10

240

### Print Posted/Not Posted

242

244

246

248

FIG. 11

250



**Print Covered/Scheduled or Not Cover...**

Enter start date for report

252

Enter end date for report

254

256 ☐ Preview

258

260

262

264

FIG. 12

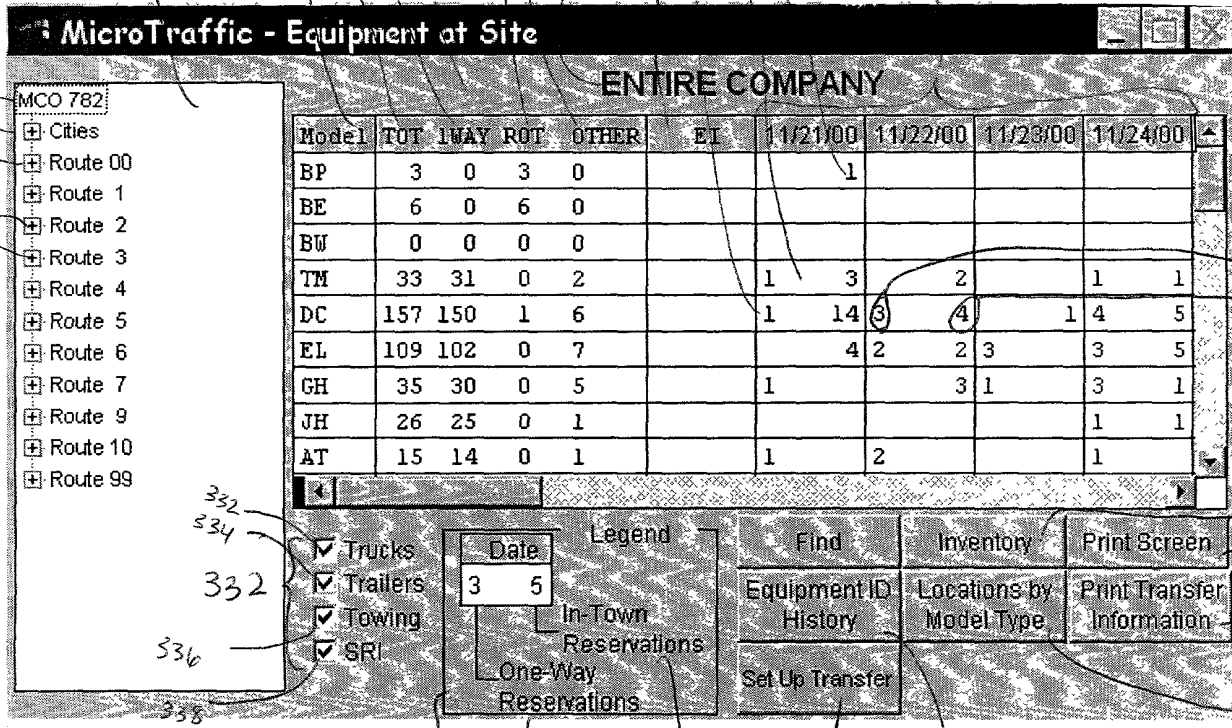


FIG. 13

350

372

352  
353  
354

358  
356

360

362

364

366

370

374

### All DC's within MCO

Equipment ID	Note	Return Date/Time	Other	Rot.	Location	City	Miles In	Miles Out	PM Miles	Plate #	State	Expiration	Set Up Transfer	Remove from Site	Quit
0000 DC 0392C	No	11/30/00 05:00:00			7045	ABERDEEN	87916.0		80000.00						
0000 DC 7031A	No		TF 32008		32078	ABERDEEN	87916.0								
0000 DC 8899J	No	11/29/00 12:15:00	FOR SALE		28454	ANGIER									
0000 DC 5605J	No				15431	APEX									
0000 DC 3514J	No	12/01/00 02:00:00			55315	APEX									
0000 DC 0982C	No				48352	BURGAW									
0000 DC 2677C	No				32465	CAMP LEJEU									
0000 DC 8840Y	No	11/29/00 08:00:00			32465	CAMP LEJEU									
0000 DC 3832J	No				40292	CARY									
0000 DC 4656E	No				40292	CARY									
0000 DC 6075J	No				40292	CARY									
0000 DC 8138B	No				40292	CARY									
0000 DC 1412E	No	11/29/00 08:40:00			54360	CARY									

Right-click for Control Number or Equipment Information. Double-click for Equipment Notes.

Pending Transfers			
Model	Origin	Pick-up	Setup
DC	TF 1693	12/01/00	11/30/00
EL	TF 3387	11/30/00	11/30/00
GH	TF 1693	11/30/00	11/30/00

Dest.	Notes
TT 3387	Tom set this up
TT 1693	Tom set this up too.
TT 782055	Just another one

357

355

367

365

363

361

359

FIG. 14

**Transfer Information**

Equipment ID	0010 TM 7218W	Dispatching Location	41292
Status	NOT PICKED-UP	Set Up Date	08/29/2000
Pick Up Date	08/29/2000		
Destination Entity	782050		
Comments	talked to tom about reservation #####		

Save Delete Transfer Cancel

382

386

390

392

394

384

388

FIG. 15

400

**Equipment ID History**

Fleet	Model	Serial	Letter
0000		0000	

☒ Preview

Run Report Done

FIG. 16

410

412

424

**MicroTraffic - Hookup Book**

**Towing Vehicle**

☒ U-Haul Truck  
or  
☒ Customer's Vehicle

Year: 414 Make: 416

Model/Style: 418 Weight: 420 Hitch Class: 422

☐ Car Carrier ☐ Reflector Hitch ☐ Perm Hitch ☐ Install Perm Hitch

**Towed Vehicle**

☒ U-Haul Trailer  
or  
☐ Customer's Vehicle

Trailer/Hitch Class(s): LV 4x6 1, 2, 3

Year: Make: Hookup Status: 430

Model/Style: Weight: 0

Select Towing Device: ☒ Auto Transport Class 3  
☐ Tow Dolly Class 2, 3  
☐ Tow Bar Class 2, 3

Read Footnotes



FIG. 17

440 →

446

448

450

442

444

MicroTraffic - Route Book

Location

Equipment Type

- ☒ Truck
- ☐ Trailer
- ☐ Towing
- ☐ SRP

Eq. Number (Optional)

Go

Print

Receiving	Dispatching

U.S. Pat. No. 6,000,000

460

462 464 466 468 470 472 473

5 Customers to Contact

RTE	Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	Del
9	7490217	BRITT TYLER	(919) 518-1514		TM	08/10/00	56194 AV	
9	30237004	SHAWN ARCHIBEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766 J&	
2	6440	LESLIE ROBERT BERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693 STL	
7	4084	BYRON TORKE	( ) -		GH	08/20/00	32298 MLC	
7	4092	DANIEL KLINE	( ) -		EL	08/03/00	32222 TR	

This is \_\_\_\_\_ from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment, 10' MOVING VAN for \$405.00, on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change, contact \_\_\_\_\_ at \_\_\_\_\_ Thanks for choosing U-Haul.

Results of your phone call:

Call history:

Add Notes

Quit

474

476

478